



# Petition Hearing -Cabinet Member for Community, Commerce & Regeneration

Cabinet Member hearing the petitions:

Douglas Mills, Cabinet Member for Community, Commerce and Regeneration (Chairman)

Date: MONDAY, 26 JANUARY

2015

Time: 5.00 PM

Venue: COMMITTEE ROOM 5 -

CIVIC CENTRE, HIGH STREET, UXBRIDGE UB8

1UW

**Meeting** Members of the Public and **Details:** Press are welcome to attend

this meeting

How the hearing works:

The petition organiser (or his/her nominee) can address the Cabinet Member for a short time and in turn the Cabinet Member may also ask questions.

Local ward councillors are invited to these hearings and may also be in attendance to support or listen to your views.

After hearing all the views expressed, the Cabinet Member will make a formal decision. This decision will be published and sent to the petition organisers shortly after the meeting confirming the action to be taken by the Council.

This agenda and associated reports can be made available in other languages, in braille, large print or on audio tape. Please contact us for further information.

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Contact: Gill Oswell Tel: 01895 250693 Fax: 01895 277373

Email: <a href="mailto:democratic@hillingdon.gov.uk">democratic@hillingdon.gov.uk</a>

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Putting our residents first

Lloyd White

Head of Democratic Services

London Borough of Hillingdon,

3E/05, Civic Centre, High Street, Uxbridge, UB8 1UW

www.hillingdon.gov.uk

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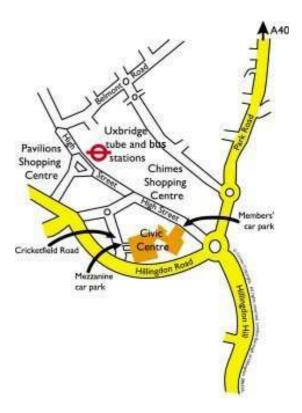
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# Agenda

# **CHAIRMAN'S ANNOUNCEMENTS**

# PART 1 - MEMBERS, PUBLIC AND PRESS MAY ATTEND

- 1 Declarations of Interest in matters coming before this meeting
- 2 To confirm that the business of the meeting will take place in public.
- 3 To consider the report of the officers on the following petitions received.

Please note that individual petitions may overrun their time slots. Although individual petitions may start later than advertised, they will not start any earlier than the advertised time.

	Start Time	Title of Report	Ward	Page
4	5pm	Petition requesting Installation of CCTV camera in Northfield Park and Northfield Close, Hayes.	Pinkwell	1 - 6
5	5pm	Petition requesting CCTV to be installed in Pinglestone Close and Harlington Hospice Shop, Harlington.	Heathrow Villages	7 - 16
6	5.30pm	Petition requesting for CCTV to be installed at Fairfield Road and Colham Avenue, Yiewsley.	Yiewsley	17 - 22



# NORTHFIELD PARK & NORTHFIELD CLOSE HAYES

Cabinet Member(s)

Cabinet Portfolio(s)

Community, Commerce and Regeneration

Officer Contact(s)

Ed Shaylor, Residents Services

Papers with report

Appendix A - location map

## 1. HEADLINE INFORMATION

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This report seeks to respond to a petition 45 valid signatories received by the Council about concerns for public safety and antisocial behaviour taking place in and around Northfield Park and Northfield Close, Hayes.

Residents' request is for the installation of CCTV camera, continuous monitoring of their street to alleviate crime issues, better street lighting and the cutting and pruning of trees at Northfield Park & Northfield Close, Hayes.

Contribution to our plans and strategies

This report contributes to the Safer Hillingdon Partnership Plan.

**Financial Cost** 

£13,000 (estimate for street lighting) £250 (estimate for CCTV) £1,000 (estimate for tree pruning and pollarding)

Relevant Policy Overview Committee Residents' and Environmental Services

Ward(s) affected

Pinkwell

#### 2. RECOMMENDATION

That the Cabinet Member notes the views of the petitioners and:

- 1) Considers the installation of temporary CCTV from time to time to detect or deter crime and disorderly behaviour as it occurs.
- 2) Agrees that publicly owned trees in the area are pollarded and pruned as soon as is practicable.
- 3) Notes that the upgrading and replacement of street lighting in Northfield Park and Northfield Close has been recommended as part of the general programme of street lighting replacement in the Borough.

Reasons for recommendations

The Council has a number of mobile CCTV cameras that can be deployed for up to 12 weeks at a time in response to resident concerns about crime and disorder. Not only can these cameras collect evidence to support the police and/or local authority to carry out enforcement and prosecution work, they can provide useful information about levels of crime in an area if any future applications are made for permanent CCTV or other crime prevention measures.

## Alternative options considered / risk management

The possibility of fixed permanent CCTV has been considered, but the costs are considerable and when installing CCTV, the Council has to consider necessity, proportionality and the likelihood of intrusion into the privacy of people not connected with the disorderly behaviour. Since the closure of the "Victoria" public house the anti-social behaviour associated with the pub has now significantly reduced. The deployment of temporary CCTV would enable an assessment to be made as to whether the problem is a temporary one, capable of resolution, which would avoid some of the problems associated with a permanent installation.

It has been considered whether improving street lighting could be brought forward. However, there is currently no provision for this within the Street Lighting budget so it has been entered onto a priority list for consideration for future improvement.

#### **Policy Overview Committee comments**

None at this stage.

# 3. INFORMATION

#### **Supporting Information**

Petitioners have described the following issues in the area of Northfield Park and Northfield Close:

- Drug dealing.
- · Car related crimes.
- Harassment of residents on the street (especially targeting women and girls).
- Youths sitting on boundary walls of private homes.
- Street prostitution.

The petition was started in late July 2014 and continued to gather signatures into early September 2014. The petition was received by the Council in October 2014. However, much of the disorder and criminal activity described was linked to the operation of the "Victoria" public house on near-by North Hyde Road (see Appendix A - location map).

The "Victoria" pub was shut down on 15 May 2014 as a result of an emergency Licensing Review held due to a police drugs operation. This closure was temporary pending the outcome of a full Licence Review on 11 June 2014. At the Licence Review the Committee removed the premises licence on a permanent basis. However, the Licensee successfully applied for an Interim Relief Order at the High Court so the pub was able to open again on 17 July 2014. Over the summer months the Council successfully argued against this High Court decision and the pub was closed again until further notice on 27 August 2014.

The pub also launched an appeal at the Magistrates Court against the revocation of premises licence in late October which was lost so the premises remains closed. Any new operator would need to apply for their own premises licence in the usual way.

Since the closure of the pub, the Council's Anti-Social Behaviour Investigations Team have not received any complaints from residents about anti-social behaviour. This has been supported by the Police who have supplied the Council's officers with a report describing the positive impact the pub's closure has had on the environment of the neighbourhood.

The overgrown trees, however, do make the area feel unsafe, and consequently the Council's Green Spaces Team have agreed to pollard and prune the trees on these roads.

The Street Lighting Team recognise that the current lighting levels in these roads could be improved, but this would require a number of new lamp columns, removal of some other columns and upgrading of the remaining columns. The estimate for this work is £13,000.

The Community Safety team have contacted the lead petitioner to discuss other steps that could be taken to support residents in making their neighbourhood safer. The lead petitioner has been put in touch with Hillingdon Neighbourhood Watch steering group to discuss refreshing a local Neighbourhood Watch and how residents may use a private CCTV system to provide added security and reassurance.

#### **Financial Implications**

The cost of purchasing and installing a temporary CCTV camera is estimated at £250. This can be met from the existing Community Safety budget. The cost of pollarding and pruning the trees has been estimated at £1,000 and can be met from the existing Trees budget within Green Spaces.

The costs of improving the lighting in Northfield Park are an estimated £10,000 (4 new columns, removal of 2 existing columns and upgrading of 6 existing columns). The costs to improve the lighting in Northfield Close are an estimated £3,000 (1 new column, removal of 1 existing column and upgrading of an existing column). There is currently no provision for this within the Street Lighting budget as this is newly identified work.

#### 4. EFFECT ON RESIDENTS, SERVICE USERS & COMMUNITIES

#### What will be the effect of the recommendation?

Pruning the trees will improve the environment of the area. Temporary CCTV will provide reassurance to residents; it could also have some deterrent effect on low level anti-social behaviour and assist with any enforcement activity that may take place.

#### **Consultation Carried Out or Required**

Consultation has been conducted with the lead petitioner, local police and London Borough of Hillingdon ASB Investigations Team, Licensing service, Green Spaces and Street Lighting service.

## **5. CORPORATE IMPLICATIONS**

#### **Corporate Finance**

Corporate finance has reviewed the report and the financial implications, noting that the costs of using temporary CCTV equipment on an ad-hoc basis and pruning trees would be contained within existing revenue budgets.

#### Legal

The delegation to oversee initiatives in relation to CCTV and community safety rests with the Cabinet Member for Community, Commerce and Regeneration as set out in Article 7.08 paragraph (e) 1 of the Council Constitution. Section 1 of the Localism Act 2011 provides local authorities with the power to do anything an individual can do provided it is not prohibited by other legislation and the works recommended under this report would fall within the range of activities permitted by Section 1.

Any installation of CCTV cameras (whether permanent or temporary) must be in accordance with the Information Commissioner's Office CCTV Code of Practice. In particular this will require a balancing exercise in respect of the intrusion into the privacy of large numbers of law abiding people by placing them under surveillance and recording their movements as they go about their day-to-day activities against the nature of the problem sought to be addressed i.e. in this case anti-social behaviour. This will include consideration of whether a better or more proportionate solution to the problem exists, perhaps in this case the street lighting and trees works alone. The Council's CCTV Code of Practice and the Home Office Guidance on Covert Surveillance should also be considered when implementing any CCTV schemes.

If CCTV is to be installed appropriate signage must be placed in accordance with the above mentioned guidance and codes of practice. Any recorded material should be stored in a way that maintains the integrity of the information. This is to ensure that the rights of individuals recorded by surveillance systems are protected and that the information can be used effectively for its intended purpose.

There are no special legal implications for the recommendations in relation to tree works and street lighting mentioned in the report.

#### 6. BACKGROUND PAPERS

Nil.

# HARLINGTON HOSPICE AND PINGELSTONE CLOSE

Cabinet Member(s)	Councillor Douglas Mills	
Cabinet Portfolio(s)	Community, Commerce and Regeneration	
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Officer Contact(s)	Ed Shaylor, Residents Services	
Papers with report	Appendix A - location map (Pinglestone Close) Appendix B - location map (Harlington Hospice shop, High Street, Harlington)	

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Papers with report	Appendix A - location map (Pinglestone Close)			
	Appendix B - location map (Harlington Hospice shop, High Street, Harlington)			
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1. HEADLINE INFORMATION				
Summary	This report seeks to respond to a petition received by the Council regarding a request for CCTV to be installed at two locations in Heathrow Villages - Pinglestone Close and Harlington Hospice			
	Shop due to a substantial increase in fly-tipping at these two locations.			
Contribution to our plans and strategies	This report contributes to the Safer Hillingdon Partnership Plan.			
Financial Cost	None.			
Relevant Policy	Residents' and Environmental Services Policy Overview			
Overview Committee	Committee			
Ward(s) affected	Heathrow Villages			
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# 2. RECOMMENDATION

That the Cabinet Member notes the views of the petitioners and advises that:

- 1) That permanent CCTV at the two locations is not a practical solution to the problem;
- 2) Considers the installation of temporary CCTV from time to time to detect or deter crime and disorderly behaviour as it occurs.

#### **Reasons for recommendations**

The lead petitioner has asked for CCTV cameras to be installed at two locations, Pinglestone Close, Harmondsworth and Harlington Hospice, High Street, Harlington due to a high volume of fly-tipping at both of these locations.

The Council has a number of mobile CCTV cameras that can be deployed for up to 12 weeks at a time in response to resident concerns about crime and disorder. Not only can these cameras collect evidence to support the police and/or Local Authority to carry out enforcement and prosecution work, they can provide useful information about levels of crime in an area if any future applications are made for permanent CCTV or other crime prevention measures.

## Alternative options considered / risk management

#### Permanent CCTV

The possibility of fixed permanent CCTV has been considered but discounted for two reasons. The costs are considerable (capital costs in the region of £20,000) and when installing cameras, we have to consider necessity, proportionality and the likelihood of intrusion into the privacy of people not connected with the disorderly behaviour as required under the Home Office guidance covering use of CCTV.

# **Dummy CCTV**

The Council discourages the use of dummy cameras as they give an impression of safety without the ability to provide any evidence if an incident were to occur.

#### Private provision of CCTV

In addition to any temporary local authority CCTV cameras, businesses along the Bath Road could consider installing their own private CCTV to cover the interior of their shops plus the pavement immediately outside. Information about suppliers of this type of CCTV can be supplied to individual businesses on request.

#### **Policy Overview Committee comments**

None at this stage.

#### 3. INFORMATION

#### **Supporting Information**

Petitioners have described a substantial increase in flytipping and rubbish in the following locations -

- The junction of Pinglestone Close and the Bath Road (see Appendix A location map), and
- Outside Harlington Hospice shop, 232 Manor Parade, High Street, Harlington (see Appendix B location map).

The petition specifies "Harlington Hospice, 282 Manor Parade, High Street, Harlington". The current, correct address of the Harlington Hospice shop is 232 High Street, Harlington so we have focussed thisreport on the 232 address.

When reviewing the Council's database that includes reports to the Anti Social Behaviour Investigations Team and Street Cleansing Team, officers have identified the following number of reports:

#### **Pinglestone Close:**

Since May 2014 a total of 32 reports have been made by residents and Ward Councillors about rubbish and flytipping. Of these, 23 were about rubbish and flytipping on Pinglestone Close and at the junction with Bath Road. Just over half of the reports were made on the refuse collection day (Thursday) or the following day of the week.

This location is suitable for the deployment of a temporary, mobile CCTV camera. However, the short street lights in Pinglestone Close (owned by the Council) are not tall enough or strong enough to carry a mobile camera. The Council have approached Transport for London to get permission from them to install a camera on one of the larger street lighting columns on the Bath Road (A4). In addition to seeking permission to put a camera up on their street light, officers have sought permission to temporarily cone off some of the A4 to allow a vehicle to park under the street light on a "Red Route" to install the camera. These requests have been acknowledged by TfL but to date we have not yet received confirmation of TfL's approval.

In addition to installing a temporary CCTV camera, the Council can also ensure that residential properties close to the Pinglestone Road/Bath Road junction and in Pinglestone Road all have suitable domestic rubbish bins. Evidence from residents who have approached someone seen dumping a bag of rubbish at the junction is that the person dumping the bag didn't want the bag to remain in their own garden, although this is the Council's expectation prior to collection day.

As so many of the reports about rubbish being dumped are received on the day that the Council collects domestic waste (Thursday) or the day after, it may be profitable to task the Environmental Enforcement Team to patrol on Thursday afternoons and Friday mornings to remind residents (and take enforcement action if necessary) about domestic refuse collection arrangements. This would reinforce the message on the signs in Pinglestone Close about domestic refuse collection.

#### **Harlington Hospice shop:**

A temporary CCTV camera was installed close to Harlington Hospice shop at the end of November 2014. Its current location is not ideal because officers have had to install it on a lamp column that did not have Christmas decorations on it (as this disrupts the image recorded on the camera). To date the Community Safety Team has not received any requests from Ward Councillors or the Chairman of Harlington Residents' Association to view footage in response to incidents. As the camera is not monitored constantly, it is necessary for the Council to be informed about the date and time of incidents so that recordings can be viewed.

#### **Financial Implications**

There are no direct financial implications for the Council resulting from the recommendations noted by this report, as portable CCTV equipment is already able to be deployed from within the existing budgets of the Community Safety Service.

# 4. EFFECT ON RESIDENTS, SERVICE USERS & COMMUNITIES

#### What will be the effect of the recommendation?

The measures recommended will be able to provide reassurance to residents that the Council can respond to crime and disorder hotspots as they occur, without the expense or intrusion of permanent surveillance cameras.

#### **Consultation Carried Out or Required**

Consultation has been conducted with London Borough of Hillingdon ASB Investigations Team and Waste Services team.

#### **5. CORPORATE IMPLICATIONS**

#### **Corporate Finance**

Corporate finance has reviewed the report and the financial implications, noting that the costs of using temporary CCTV equipment on an ad-hoc basis would be contained within existing revenue budgets.

#### Legal

The delegation to oversee initiatives in relation to CCTV and community safety rests with the Cabinet Member for Community, Commerce and Regeneration as set out in Article 7.08 paragraph (e) 1 of the Council Constitution. Section 1 of the Localism Act 2011 provides local authorities with the power to do anything an individual can do provided it is not prohibited by other legislation and the works recommended under this report would fall within the range of activities permitted by Section 1.

Any installation of CCTV cameras (whether permanent or temporary) must be in accordance with the Information Commissioner's Office CCTV Code of Practice. In particular, this will require a balancing exercise in respect of the intrusion into the privacy of large numbers of law abiding people by placing them under surveillance and recording their movements as they go about their day-to-day activities against the nature of the problem sought to be addressed i.e. in this case the high volume of fly-tipping at Pinglestone Close and Harlington Hospice Shop. This will include consideration of whether a better or more proportionate solution to the problem exists. The Council's CCTV Code of Practice and the Home Office Guidance on Covert Surveillance should also be considered when implementing any CCTV schemes.

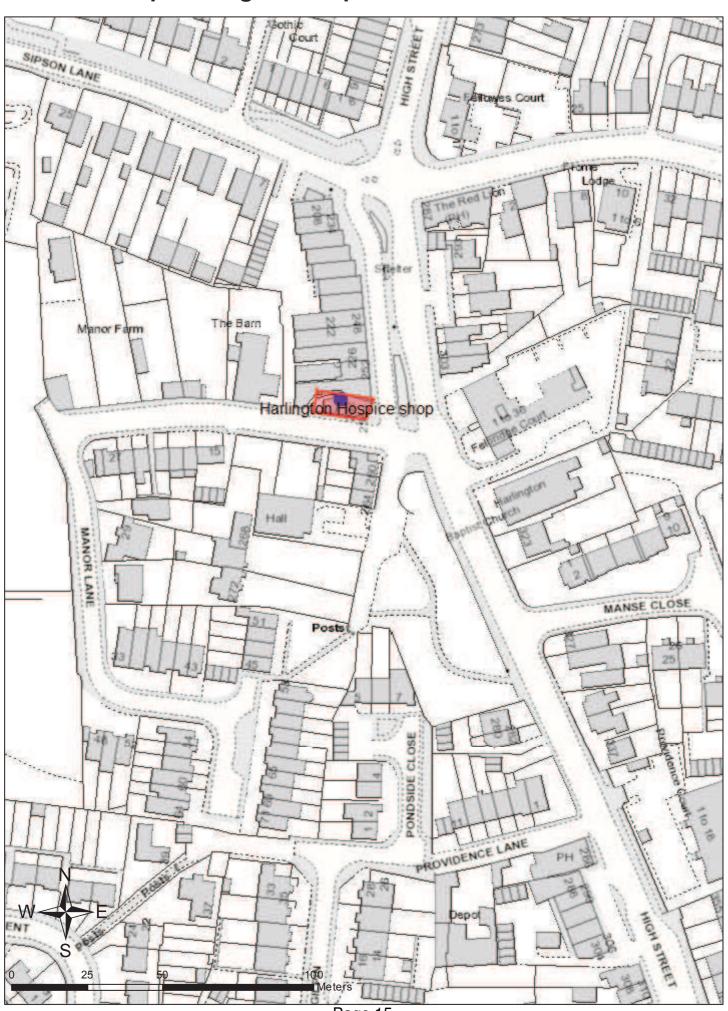
In June 2013 the Home Office published revised guidance around the use of surveillance cameras ("Surveillance camera code of practice" June 2013 - Home Office). Paragraph 2.4 of the new code of practice states:

"The decision to use any surveillance camera technology must, therefore, be consistent with a legitimate aim and a pressing need...The technical design solution for such deployment should be proportionate to the stated purpose rather than driven by the availability of funding or technological innovation...Furthermore, any deployment should not continue for longer than necessary."

If CCTV is to be installed appropriate signage must be placed in accordance with the above mentioned guidance and codes of practice. Any recorded material should be stored in a way that maintains the integrity of the information. This is to ensure that the rights of individuals recorded by surveillance systems are protected and that the information can be used effectively for its intended purpose.
6. BACKGROUND PAPERS
Nil.
PART 1 - MEMBERS, PUBLIC AND PRESS
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Location Map Pinglestone Close

# **Location map Harlington Hospice**



# FAIRFIELD ROAD AND COLHAM ROAD, YIEWSLEY

 Cabinet Member(s)
 Councillor Douglas Mills

 Cabinet Portfolio(s)
 Community, Commerce and Regeneration

 Officer Contact(s)
 Ed Shaylor, Residents Services

 Papers with report
 Appendix A - location map

# **1. HEADLINE INFORMATION**

Summary	This report seeks to respond to a petition received by the Council regarding a request for CCTV to be installed at two locations; on Fairfield Road and Colham Avenue due to concerns about retail crime, thefts and robberies, anti-social behaviour and dangerous drivers.
Contribution to our plans and strategies	This report contributes to the Safer Hillingdon Partnership Plan.
Financial Cost	None
Relevant Policy Overview Committee	Residents' and Environmental Services
Ward(s) affected	Yiewsley

# 2. RECOMMENDATION

That the Cabinet Member notes the views of the petitioners and advises that:

- 1) That permanent CCTV at the two locations is not a practical solution to the problem;
- 2) Considers the installation of temporary CCTV from time to time to detect or deter crime and disorderly behaviour as it occurs.

#### Reasons for recommendations

The lead petitioner has asked for CCTV cameras to be installed in Fairfield Road and Colham Avenue to deter and detect people causing anti-social behaviour and committing crimes.

The Council has a number of mobile CCTV cameras that can be deployed for up to 12 weeks at a time in response to resident concerns about crime and disorder. Not only can these cameras collect evidence to support the Police and/or local authority to carry out enforcement and prosecution work, they can provide useful information about levels of crime in an area if any future applications are made for permanent CCTV or other crime prevention measures.

PART 1 - MEMBERS, PUBLIC AND PRESS

#### Alternative options considered / risk management

#### **Permanent CCTV**

There is an existing permanent CCTV camera at the junction of Fairfield Road and Yiewsley High Street and this camera's default position is to look down Fairfield Road. Its field of view includes (at its furthest point) the parade of shops next to the car park close to the Methodist Church on Fairfield Road.

The alternative of providing additional permanent CCTV cameras that would be monitored at the Civic Centre was considered. Evidence does not suggest that incidents of crime and ASB are high enough to establish a "pressing need" as required under the Home Office guidance. The capital cost for each permanent CCTV camera is in the region of £20,000.

#### **Dummy CCTV**

The Council discourages the use of dummy cameras as they give an impression of safety without the ability to provide any evidence if an incident were to occur.

#### Private provision of CCTV

In addition to any temporary local authority CCTV cameras, businesses along Fairfield Road could consider installing their own private CCTV to cover the interior of their shops plus the pavement immediately outside. Information about suppliers of this type of CCTV can be supplied to individual businesses on request.

#### **Policy Overview Committee comments**

None at this stage.

#### 3. INFORMATION

#### **Supporting Information**

The petition asks for CCTV cameras to be installed along Fairfield Road and Colham Avenue because residents are concerned about crime, anti social behaviour and dangerous driving in this area. Residents believe that installing CCTV will prevent crime and anti-social behaviour and also assist with prosecuting offenders.

When using the Metropolitan Police crime mapping website (<a href="www.maps.met.police.uk">www.maps.met.police.uk</a>) this area (at ward and sub ward level) is shown to have:

- an average number of ASB reports made to the police.
- a low (in Fairfield Road) or average (in Colham Avenue) number of residential burglary reports.
- a low (in Fairfield Road) or average (in Colham Avenue) number of personal robbery reports.
- a low number of business robbery reports.
- an above average (Fairfield Road) or average (in Colham Avenue) number of violence reports.

Information received from the Yiewsley Local Policing Team (LPT) supports this assessment of crime levels. They are currently working on a number of enquiries relating to low level violence and drug use on the eastern portion of Fairfield Road. The LPT suggest that Fairfield Road is more of a priority location for temporary CCTV than Colham Avenue.

When reviewing the Council's database on anti-social behaviour reports this shows:

- 10 reports during 2014 about flytipping on Colham Avenue and 3 on Fairfield Avenue.
- 3 reports during 2014 about graffiti on Fairfield Road and 1 on Colham Avenue.

There have been no reports received by the Council about drug dealing or drug use or harassment of people living in or using these streets.

In June 2013 the Home Office published revised guidance around the use of surveillance cameras ("Surveillance camera code of practice" June 2013 - Home Office). Paragraph 2.4 of the new code of practice states:

"The decision to use any surveillance camera technology must, therefore, be consistent with a legitimate aim and a pressing need...The technical design solution for such deployment should be proportionate to the stated purpose rather than driven by the availability of funding or technological innovation...Furthermore, any deployment should not continue for longer than necessary."

In light of the low numbers of reports around anti-social behaviour and crime and the Home Office guidance, using temporary cameras for a defined period of time is the most suitable and cost effective way of addressing resident's desire for CCTV.

#### **Financial Implications**

There are no direct financial implications for the Council resulting from the recommendations noted by this report as portable CCTV equipment is already able to be deployed from within the existing budgets of the Community Safety service.

#### 4. EFFECT ON RESIDENTS, SERVICE USERS & COMMUNITIES

#### What will be the effect of the recommendation?

The measures recommended will be able to provide reassurance to residents that the Council can respond to crime and disorder hotspots as they occur, without the expense or intrusion of permanent surveillance cameras.

#### **Consultation Carried Out or Required**

Consultation has been conducted with Hillingdon Police and will continue via the tasking forums.

#### **5. CORPORATE IMPLICATIONS**

#### **Corporate Finance**

Corporate finance has reviewed the report and the financial implications noting that the costs of employing temporary CCTV equipment on an ad-hoc basis would be contained within existing revenue budgets.

#### Legal

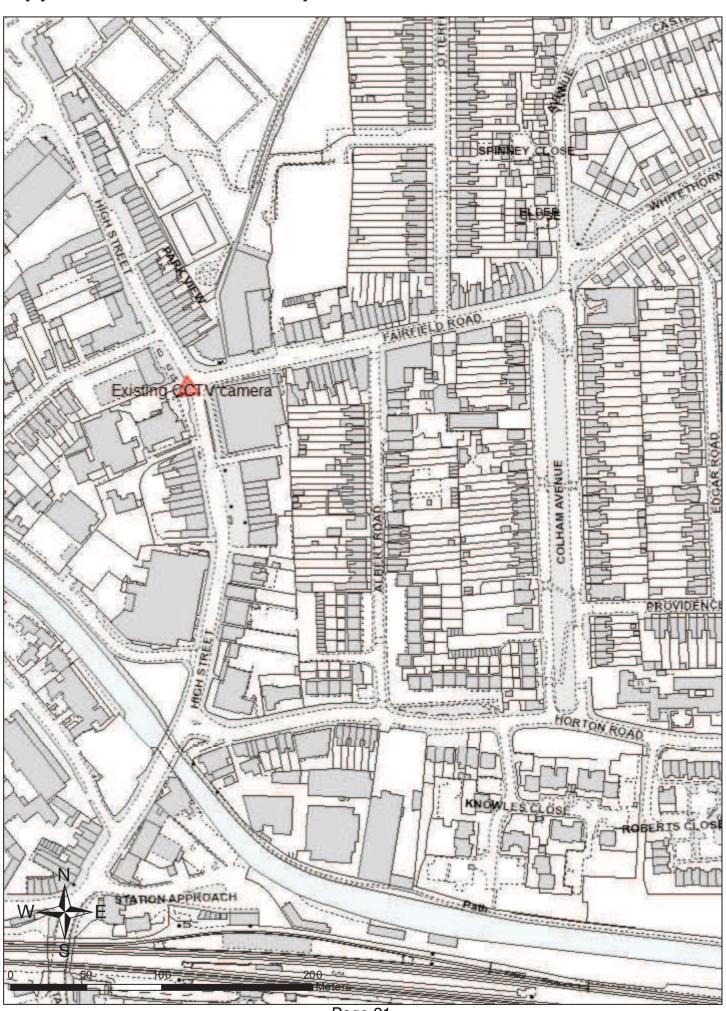
The delegation to oversee initiatives in relation to CCTV and community safety rests with the Cabinet Member for Community, Commerce and Regeneration as set out in Article 7.08 paragraph (e) 1 of the Council Constitution. Section 1 of the Localism Act 2011 provides local authorities with the power to do anything an individual can do provided it is not prohibited by other legislation and the works recommended under this report would fall within the range of activities permitted by Section 1.

Any installation of CCTV cameras (whether permanent or temporary) must be in accordance with the Information Commissioner's Office CCTV Code of Practice. In particular this will require a balancing exercise in respect of the intrusion into the privacy of large numbers of law abiding people by placing them under surveillance and recording their movements as they go about their day-to-day activities against the nature of the problem sought to be addressed i.e. in this case retail crime, thefts and robberies, anti-social behaviour and dangerous drivers. This will include consideration of whether a better or more proportionate solution to the problem exists. The Council's CCTV Code of Practice and the Home Office Guidance on Covert Surveillance should also be considered when implementing any CCTV schemes.

If CCTV is to be installed appropriate signage must be placed in accordance with the above mentioned guidance and codes of practice. Any recorded material should be stored in a way that maintains the integrity of the information. This is to ensure that the rights of individuals recorded by surveillance systems are protected and that the information can be used effectively for its intended purpose.

# **6. BACKGROUND PAPERS**

# Appendix A - Location map



**Map Notes** 

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